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# DIRKZWAGERNEWS

## Interview BG Freight Line B.V. John Hoenderop – Manager Operations

BG Freight Line B.V. is located in the heart of the Rotterdam harbour, near to the Rotterdam Shortsea Terminal.

BG Freight Line is a leading feeder and door-to-door operator of containerized seaborne transportation covering the Irish Sea, the United Kingdom and the European mainland. They offer their customers an extended network of port-port connections and inland intermodal solutions and sail weekly with 19 vessels to Ireland, England, Scotland, Spain, Portugal and France.

Since 2005, BG Freight Line is a 100% subsidiary of Peel Ports Group.



John Hoenderop tells us that BG Freight Line has its own offices in Rotterdam (head office), Belfast, Dublin, Pulheim, Teesport, Liverpool and Felixstowe. In total there are 85 colleagues. “I work in Rotterdam with a great team of 42 people”.

“As Operations Manager I manage the daily operations processes within the whole organization. I am responsible for planning, transport, export, import, equipment, captains’ room and customer services. I arrange the scheduling of our vessels (12 own charters and 7

slot charters). On daily bases I have contact with our agents to make sure our vessels stay right on schedule. Another thing is capacity management: how much cargo we have to ship and where we can expect space issues, it is up to me to find a solution to solve these issues. I like the variety and the velocity in this job very much”.

### Royal Dirkzwager

“For several years we do business with Royal Dirkzwager. We use Portcall as an up-to-date information platform, to ensure our planning is as accurate as possible.

We are saving time by using Portcall for approving the ISPS announcements of people visiting our ships. We are very satisfied with Dirkzwager”.

### Future

For the upcoming years BG Freight Line wants to expand their services to other countries, also outside Europe.

John: “But not too fast. We want to remain working the same way and still deliver the same quality as our customers are used to: that has been the success of BG Freight Line”.

<http://www.bgfreightline.com/>

